Trade Obstacle Report

Id
139

Status
Solved (Days published: 15)

Trade flow
Importing from China to Mauritius

Date and location
27/07/2015 - Government institution, CAU P Louis and MSB Moka, Mauritius

Description
Unclear Procedure for the submission of application to MSB and CAU to get Compliance Certificate from MSB for the importation of Toys

Trade obstacle
Delay related to reported regulation

Trade regulations involved
I don't know

Affected products
950100 - Wheeled toys designed to be ridden by children and dolls’ carriages

Additional product details
All Toys

Conclusive remarks and recommendations
We must avoid unilateral decision without consultation with stakeholders. The unclear procedure regarding the importation of toys is causing great inconvenience to importers and the fees claimed by MSB are very high.
It is advisable that we have a meeting with the policy maker(Ministry of Commerce) for a proper decision and correct friendly procedure.

Complaint history

<table>
<thead>
<tr>
<th>Date</th>
<th>Status</th>
<th>Details</th>
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<tbody>
<tr>
<td>07/08/2015</td>
<td>New</td>
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<tr>
<td>22/09/2015</td>
<td>Ongoing resolution</td>
<td>Dear User, Thank you for using the TOAM platform. The reported trade obstacle has been validated. We have sent details of the problem to the relevant agency and we shall keep you updated on the progress made to resolve this issue. Best Regards, The National Focal Point</td>
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<td>22/09/2015</td>
<td>Ongoing resolution</td>
<td>Message sent by the NFP on 22/09/2015: Dear Sir, Please find attached a reported trade obstacle falling under the purview of your Agency. We would be grateful if the necessary actions can be taken to resolve this issue. Relying on your usual collaboration. Thanks and Best Regards, The National Focal Point</td>
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<td>Response from the competent agency on 30/09/2015: Thank you for your query. Please note that the Mauritius Standards Bureau has a documented set of procedures with regards to GN No. 43 of 1994 - Toys (Safety) Regulations 1994; the information is accessible online on the MSB Website: msb.intnet.mu/English/Documents/MSB/update2015/Procedure%20for%20Toys.doc</td>
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<td>30/09/2015</td>
<td>Solved</td>
<td>Dear User, According to the new procedures at the Mauritius Standards Bureau (MSB), importers of toys are no longer required to submit applications for ‘Certificate of Conformity’ through the Consumer Affairs Unit (CAU). They can now apply directly to the MSB. As indicated in the reply above, the new guidelines are available on the website of the MSB. Best Regards, The National Focal Point</td>
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